

Digital Age Communications

For more information, visit:
www.al-enterprise.com

Any cloud

Connected platforms Hybrid Cloud

Communications Suite for Small Medium and Large Enterprise
 • On premises connected platforms (to cloud services Private or Public SaaS) • Hosted solution
 • Hybrid IP/SIP/Digital • Integrated Voice Mail Server • Network Management System

OmniPCX Enterprise Purple • MLE business communications • Campus
 • Centralized multi-site • Virtual or Appliance • Native encryption

Purple on Demand • Simplified and flexible offer based on OmniPCX Enterprise Purple platform

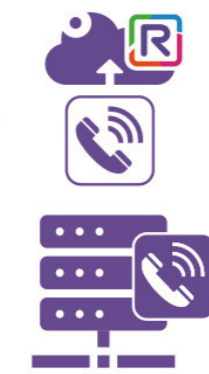
OmniPCX Open Gateway • REST full APIs platform for OmniPCX Enterprise Purple platform

OpenTouch® Session Border Controller • SIP perimeter defense for MLE

OXO Connect • SMB business communications • Compact, Small, Large models

OXO Connect Evolution • 100% IP • Rainbow WebRTC Gateway included

Alcatel-Lucent OmniVista 8770 NMS • Modular network management
 • Role-based delegation • VoIP reports



Rainbow Hybrid
 • Unified communications for connected platforms (WebRTC gateway with PBX)
 • Agile mobility • One number service • Phone companion • Call transfer • Audio/video calls
 • Team collaboration • Secure messaging • File sharing
 • Video conferencing up to 49 on-screen participants • Meeting room equipment
 • Integration with Microsoft 365® and Google Suite®
 • SaaS connectors (Office suite, CRM, ERP, ITSM)

Rainbow Hybrid Services Plans:

Business - fee/user/month
Enterprise - fee/user/month
Enterprise Dial-in - fee/user/month
Dial-in option - fee/minute/connection
Connect option - fee/user/month
Room option - fee/room/month
Essential - free of charge



Private Cloud

Rainbow Edge
 • For large enterprises that require their data to be hosted on their own instance - in a private cloud or on-premises



OpenTouch Enterprise Cloud
 • Business communications as a service
 • Hosted or on premises
 • Based on OmniPCX Enterprise Purple platform



UCaaS Public Cloud

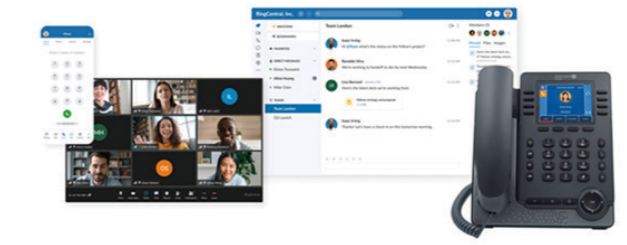
Rainbow Hub
 Cloud telephony UCaaS
 A complete Cloud-based solution for all your communications needs

All in one: telephony, collaboration and video conferencing
Easy to use: single intuitive application available on PC, tablet and smartphone
Flexible: pay per user model with full scalability
Trusted: a sovereign Cloud platform



RingCentral MVP®
 All-in-one Public Cloud UCaaS including traffic available in France, Germany, Austria, Spain, Italy, Belgium, Netherlands, Ireland, United Kingdom, USA, Canada, Singapore, Australia

Message: Seamless team collaboration
Video: Meetings up to 200 participants
Phone: Call anywhere in the world



Security and Compliance

• ANSSI CSPN
 • ISO 27001
 • European GDPR
 • Common Criteria EAL2+ certified
 • HIPAA
 • French HDS
 • ENS
 • FERPA
 • IEC Industrial Environmental
 • Encryption of communications and data
 • Single Sign-on (SSO)

Per solution details on our public web site.

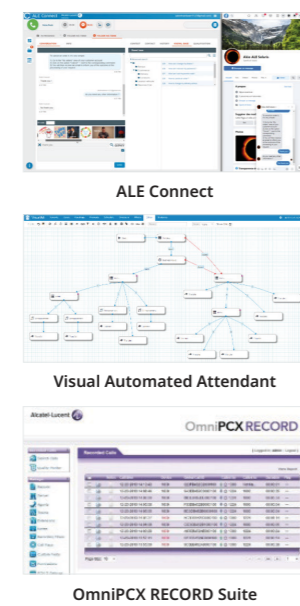


Connect everything

Contact Center Attendant Recording Customer interactions

Solutions for SMB
 • **OmniTouch® Call Center Office** • Company greeting • Distribution • Reporting • Statistics
 • **Built-in OXO Connect Applications** • Greeting message • Automated attendant
 • Attendant console • Voicemail • Smart call routing • Hospitality features
 • **PIMphony** • Basic • Pro • Team • Attendant • Personal Communication Manager

Solutions for Mid and Large Enterprise
 • **ALE Connect** • Email, web chat, Twitter, Facebook Messenger • Web-based Agent Desktop
 • Hybrid Cloud service with OmniTouch Contact Center SE
 • **OmniTouch Contact Center SE** • Call supervision and distribution
 • **Soft Panel Manager** • Contact Center statistics and business data display in real time
 • **Visual Automated Attendant** • Automated 24/7 call routing and greeting
 • **Alcatel-Lucent 4059 Extended Edition Attendant Console** • Professional welcome PC application
 • **OmniPCX RECORD Suite** • Call recording, video and screen capture



Industries Verticals

Hospitality
 • Deliver superior connected guest experiences

Healthcare
 • Optimize the care pathway for better outcomes

Education
 • Simplify the learning experience
 • Extend, Engage, Educate. Activate your remote learning experience

Government
 • Build thriving, attractive communities

Transportation
 • Better services for staff and travelers through smarter subsystems

Visual Notification Assistant
 • Broadcast voice and text messages to phones and applications
 • Manage situations including geolocation of ALE phones and softphones

IoT Hub • Connect IoT to Rainbow and to any workflow

OmniPCX Open Gateway • Integrate communications in your business application of choice

Rainbow Alert • Priority-based messaging with persistent audio alerts

Remote Visual Assistance • Digitizing and connecting field services for operational excellence

Rainbow Classroom • Recreate the physical classroom with real-time collaboration with or without an LMS

Rainbow Click-to-Connect • Chat, call with video from within any website
 On-premises or in the Cloud with APIs for business processes integration.
 Third-party solutions with the Alcatel-Lucent Developer and Solution Partner Program:
www.al-enterprise.com/partners/dsp



Business application integrations

Connectors for the most popular SaaS applications:

- Microsoft Teams
- Microsoft Dynamics
- Zendesk
- Zoho
- Zapier
- Amazon
- and more...



Meeting room integrations

RingCentral Rooms
 • Start, join and control video meetings in a conference room
 • Rainbow Office Rooms kits and appliances for HD audio and video • Smartphone app as controller • Quality analytics

RingCentral Room Connector
 • Connect existing compatible third-party SIP-based video conferencing devices

ALE-400, ALE-500 DeskPhones
 • 3D audio broadcasting
 • 360° audio capture with 3 microphones

8135s IP conference phone
 • Audio suitable for large rooms
 • Directory lookup • ALE Unite application
 • Bluetooth • USB

EGO personal speakerphone
 • Portable conference module

Rainbow Room
 • Turn any room into a virtual conference room



Digital workplace

On-site mobility DECT / WLAN

DECT handsets
8262/8262Ex • IP65 • Industrial design • Business features
 • Bluetooth • Alarms • Worker protection

8254 • IP65 ruggedized • Antibacterial plastics and lens
 • Business features • Large colour screen

8244 • Business features • Large colour screen
 • Bluetooth • Alarms • Alarm key on top

8234 • Business features

8214 • GAP mode for essential functions
8212 • Basic, GAP

WLAN handsets
 • Rugged design • 15 hours talk time
8158s • SIP/NOE • Business features
 • Colour display • Alarm features

8168s • Business features • SIP/NOE
 • Wideband audio • Colour display
 • Alarm button • BTLE compatible



DECT, IP-DECT, WLAN Access points
8318 SIP-DECT / 8328 SIP-DECT / 8378 IP-xBs
8379 DECT **8379 DECT ATEX**



Desk phones Softphones ALE DeskPhones

ALE DeskPhones: Enterprise
 • Symphonic HD audio • 3D soundbar
 • 2xUSB-C ports • Dual Gigabit Ethernet port
 • Business features • Hot-desking mode
 • VPN client • Customization kits: 4 colours
 • ALE-108 Bluetooth / WLAN module
 • ALE-100 Alphabetic keyboard
 • ALE-120 Colour-screen key expansion module

ALE-500 • 5.5" touch screen • 3 microphones
 • Bluetooth handset option • No handset model

ALE-400 • 4.3" touch screen
 • Mechanical dial pad
 • 3 microphones • Bluetooth handset option

ALE-300 • 3.5" colour screen
 • 10 contextual keys with LED

ALE DeskPhones: Essential
 • Wideband audio • Business features
 • USB-A, USB-C ports • ALE-10 Alphabetic keyboard
 • EM200 colour expansion module

ALE-30/30h • 3.5" colour screen
 • 10 contextual keys with LED
 • Dual Gigabit Ethernet port
 • Hybrid digital / IP port (ALE-30h)

ALE-20/20h • 2.8" backlit screen
 • 6 contextual keys with LED
 • Dual Gigabit Ethernet port
 • Hybrid digital / IP port (ALE-20h)

ALE DeskPhones: Basic
ALE-3 • 2.8" colour screen • 4 contextual keys
 • SIP • USB-A • Dual Gigabit Ethernet port

ALE-2 • 2.8" backlit screen • 3 contextual keys
 • SIP • Dual Gigabit Ethernet port

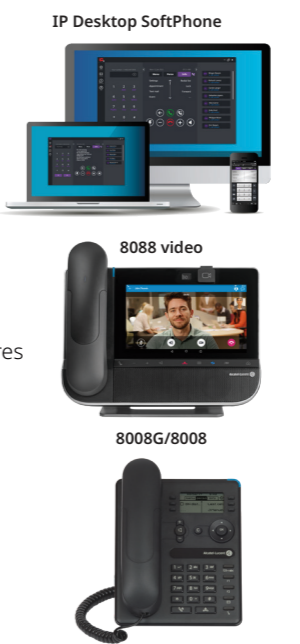


ALE SoftPhone
 • SIP • LAN • Off-site (SBC)
 • Audio and video call
 • PC • Android • iPhone

IP Desktop SoftPhone
 • Business telephony
 • Call Centre Agent
 • VOIP/LAN/Off-site (VPN)
 • PC/Mac/Android

8088 Smart DeskPhone
 • 7" touch screen
 • Built-in video camera
 • Advanced business features
 • or SIP
 • Android apps

8008G, 8008 DeskPhones
 • Compact size
 • Advanced telephony
 • 8008G Dual Gigabit Ethernet port



SIP phones ALE SIP DeskPhones

• For third-party SIP communication systems
 • OpenVPN • PoE • IPV4/IPV6
 • 2 USB ports and Expansion Modules for M Series

M8 • 5" colour screen • BT 5.0 • Wi-Fi
 • 20 SIP accounts

M7 • 3.5" colour screen • BT 4.1
 • 8 programmable keys

M5 • 2.8" colour screen
 • 8 programmable keys

M3 • 2.8" backlit screen
 • 6 programmable keys

H6 • 2.8" colour screen
 • 4 contextual keys • USB-A port

H3G/H3P • 2.8" backlit screen
 • 3 contextual keys

H2/H2P • Backlit screen • RJ9 port • PoE (H2P)

