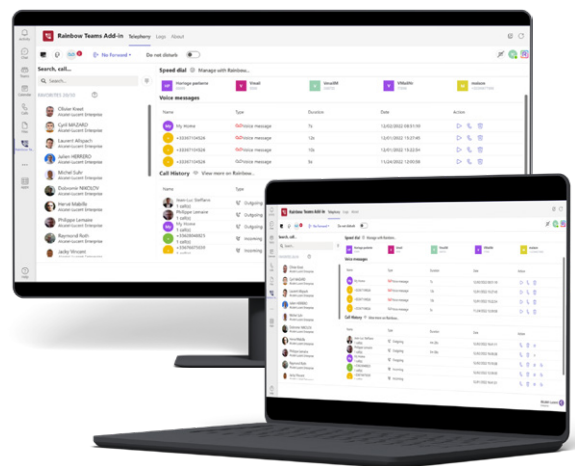


# The Rainbow Telephony connector by Alcatel-Lucent Enterprise for Microsoft Teams

Seamlessly integrate telephony features into your Microsoft® Teams application

The Rainbow Telephony connector for Microsoft Teams from Alcatel-Lucent Enterprise integrates with your application and existing collaboration features to provide enriched telephony capabilities and more optimized with Microsoft Teams.

Purchasing and deploying new solutions can be expensive, time-consuming, and often crippling for businesses that need to scale quickly and adapt to changes on the fly. Users must become familiar with new technologies, user interfaces, or applications, which can extend deployment time and impact day-to-day operations. To minimise stress and increase adoption rate, businesses can now connect an existing Alcatel-Lucent Enterprise PBX, on premises or in the cloud, or a third-party PBX, to Microsoft Teams and continue to benefit from existing investments without the need to rip and replace.



With the Rainbow by ALE telephony connector for Microsoft Teams users benefit from:

- Support of multiple user profiles: control your desk phone and be mobile with your laptop or smartphone; select the profile that suits you most in a given situation
- ALE business telephony: multiple calls, hold/return, 3-way-conference, transfer, speed dial keys.
- Call forwarding: immediate, conditional\*\*,
- Detailed call history: outgoing, incoming, missed calls with notifications.
- 2-way-presence synchronisation with Teams calls: no more disturbing phone calls during a Teams conference\*,
- Directory integration: search your ALE PBX phonebook\*\* or Rainbow (users, business, personal) directory.
- Voice message notifications, remote access, or visual voice mail\*\*,
- Single-sign-on when using Microsoft Azure.

\*Please note that due to limitations on the Microsoft side the presence synchronisation isn't real-time but with a delay of up to 20 seconds  
\*\*Features depend on the existing PBX - visual voice mail is not available for OXE; conditional call forwarding is not available for OXO.

Features	Benefits
Desktop client integration	Facilitate user adoption, reduce the learning curve for new services, improve user/agent comfort, reduce pressure on IT
Telephony integration	The best of both worlds; business application and phone quality to interact with internal and external users by leveraging the existing telephony system
Integration of the active directory	Automatic synchronisation of the application with the active directory allowing easy and intuitive contact management
Cloud-based solution	Adopt Software as a Service (SaaS), optimise IT operations, improve total cost of ownership

## Prerequisites

With the “Business” licence, Rainbow Telephony connector is available for the following configurations :

- Alcatel-Lucent OmniPCX Enterprise R12.2 or higher
  - Alcatel-Lucent OXO Connect R3.x or higher
  - Third-Party PBX (Cisco, Avaya, NEC, Mitel) on page 2
- Rainbow subscriptions:
  - Rainbow Business Licence
  - Rainbow Enterprise Licence
- Telephone system:
  - Alcatel-Lucent OmniPCX® Enterprise R12.2 or higher
  - Alcatel-Lucent OXO Connect R3.x or higher
  - Third-party PBX (Cisco, Avaya, NEC, Mitel)

## Pricing and how to order

The Rainbow Telephony connector is available to users with a licence (Business, Enterprise).

To configure the application please refer to the [Rainbow Help Center](#).